



Healthcare Provider Rights and Responsibilities

1. Purpose

This policy outlines the rights and responsibilities of healthcare providers at GROW Family Health. It is designed to ensure a professional, respectful, and effective working environment, supporting optimal patient care and collaboration.

2. Healthcare Provider Rights

2.1 Right to Professional Respect

- To be treated with respect and courtesy by patients, families, and colleagues.
- To work in an environment free from harassment, discrimination, and abuse.

2.2 Right to a Safe Work Environment

- To work in a setting that adheres to health and safety standards, with measures in place to protect against physical, emotional, and psychological harm.
- To have access to necessary resources, equipment, and support to perform their duties effectively.

2.3 Right to Professional Autonomy

- To make clinical decisions based on their professional judgment, expertise, and current medical standards.
- To have their clinical decisions respected, while maintaining a collaborative approach to patient care.

2.4 Right to Confidentiality

- To expect that patient information and interactions remain confidential, in accordance with privacy laws and clinic policies.
- To have access to patient information necessary for providing care, while ensuring that such information is handled with discretion.

3. Healthcare Provider Responsibilities

3.1 Responsibility to Provide Quality Care

- To deliver care that meets or exceeds professional standards and best practices.
- To communicate clearly and effectively with patients, ensuring they understand their diagnosis, treatment options, and any potential risks.

3.2 Responsibility to Maintain Professionalism

- To exhibit professionalism in all interactions with patients, families, and colleagues.
- To uphold ethical standards and comply with clinic policies and procedures.

3.3 Responsibility to Respect Patient Rights

- To respect patient rights as outlined in the Patient Rights and Responsibilities Policy.
- To consider patients' values, preferences, and cultural backgrounds in care decisions.

3.4 Responsibility to Document and Report



- To accurately document patient care, including treatments, observations, and interactions, in a timely manner.
- To report any incidents, errors, or concerns according to clinic protocols and policies.

3.5 Responsibility to Participate in Collaborative Care

- To work collaboratively with other healthcare providers, support staff, and patients to achieve optimal health outcomes.
- To engage in interdisciplinary meetings and case discussions as needed.

3.6 Responsibility to Adhere to Confidentiality and Privacy Laws

- To handle all patient information with the utmost confidentiality and comply with relevant privacy laws and regulations.
- To ensure that patient information is accessed and shared only on a need-to-know basis.

3.7 Responsibility to Engage in Self-Care

- To take measures to manage stress and maintain their own health and well-being to provide effective care.

4. Implementation and Review

This policy will be communicated to all healthcare providers and clinic patients and will be available for review upon request. It will be reviewed annually and updated as needed to reflect changes in laws, regulations, and clinic practices.